

Comprehensive and effective online sexual health testing services

Why is RUClear unique?

What services does RUClear offer?

Why should RUClear be our provider?

We have tested over 1 million people for:

- Greater Manchester Local Authorities (Bolton, Bury, Manchester, Oldham, Rochdale, Salford, Stockport, Tameside Trafford, Wigan)
- Hull and East Riding
- Warrington
- Cumbria

Established in 2006, RUClear provides:

- Postal screening and testing service for chlamydia, gonorrhoea, HIV and syphilis
- 24 hours a day, 7 days a week testing kit ordering service (by text or online)
- Provide fast track into local clinical services, if required
- Virology laboratory testing service at an accredited NHS hospital
- Confidential and caring patient support service
- Secure website to enable users to track the progress of their test

**The secure and mobile friendly
RUClear website enables users to:**

- Order a testing kit
- Track the progress of their test
- Find out about partner organisations or services
- Obtain information tailored for their local population (via postcode look up)

www.ruclear.co.uk

Our free to call, confidential helpline:

- Is available Monday to Friday
- Delivered by sexual health professionals
- Provides appointment or follow-up booking for positive patients
- Is available to all ages; sensitive to the needs of young people, the vulnerable and marginalised groups

0800 046 1303

RUClear results management

The results management team is overseen by experienced senior NHS sexual health nurses.

99% of results given to the user within 72 hours of the test being received at the laboratory.

The RUClear results management team:

- Arrange index treatments
- Follow-up treatment and all DNAs
- Instigate partner notification and follow-up
- Help to arrange treatment and/or testing of partners
- Provide health and treatment advice
- Maintain confidentiality
- Identify and report safeguarding concerns
- Conform with national guidelines including BASHH standards
- Offer a high standard of care



Specialist services for providers & commissioners

RUClear will:

- Introduce innovative ways of working
- Reduce demand on valuable clinical time and resources
- Ensure attendance at clinic is appropriate and manage the 'worried well'
- Promote self-care and self-management
- Improve access to services
- Raise awareness and user engagement through digital and social media

Nationally recognised for promoting and adopting innovative practice

- Best Patient Safety Initiative
- Dedication towards providing a high standard of care
- Effective Partnership Working
- Effectiveness and Best Practice Initiatives



Contact us now if you want to complement or enhance your integrated sexual health service

info@ruclear.co.uk

www.ruclear.co.uk

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